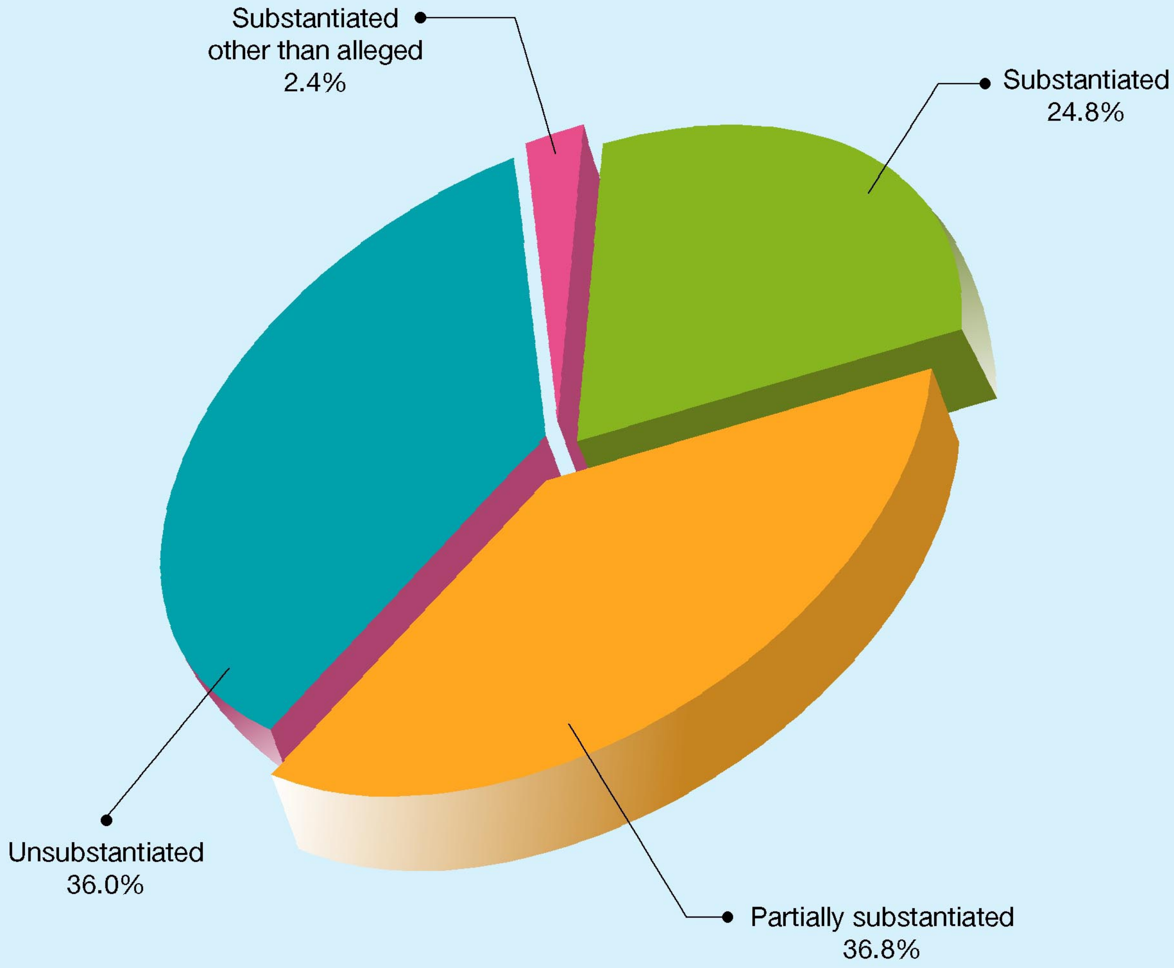## Table 8 Results of Complaints Concluded by Full Investigation : 125 Cases